RedactXpert

Pricing & Features Information

	Individual	Team	Organisation
Price	£2,250	£9,995	£20,000
Included number of users	1	5	Unlimited
Maximum number of users	2	10	N/A
Included number of pages (annually)	12,000	60,000	120,000
Additional page bundles	£1,000 per 5,000	£1,000 per 5,000	See separate sheet
Additional users	£2,250	£2,250	N/A
Supported file types for redaction			
PDF	✓	✓	✓
Microsoft Word (docx, docm, doc)	✓	✓	✓
Microsoft Excel (xlsx, xlsm, xls)	✓	✓	✓
Microsoft PowerPoint (pptx, ppt)	✓	✓	✓
Images (png, jpeg, jpg, tiff, tif)	✓	✓	✓
Text files (rtf, txt)	✓	✓	✓
Emails (eml, msg)	✓	✓	✓
Redact handwritten & scanned documents	✓	✓	✓

Pricing & Features Information

Features			
Multi-document uploads	✓	✓	✓
AI-driven auto-detection of PII	✓	✓	✓
Manual redaction tools	✓	✓	✓
Search for custom terms	✓	✓	✓
Bulk upload search terms	✓	✓	✓
Redaction labels	✓	✓	✓
Show/hide last few digits when redacting	✓	✓	✓
Show/hide email domain when redacting	✓	✓	✓
Delete pages	✓	✓	✓
Rotate pages	✓	✓	✓
Redact whole pages	✓	✓	✓
Redacted view	✓	✓	✓
Selection view	✓	✓	✓
AutoSave	✓	✓	✓
Remove document metadata	✓	✓	✓
Split documents by size	✓	✓	✓
Combine documents	✓	✓	✓
Import/Export redactions	✓	✓	✓
User management	✗	✓	✓

Pricing & Features Information

Features (Continued)			
Share redactions with other users	✗	✓	✓
Priority processing	✗	✗	✓
Authentication			
Username and password	✓	✓	✓
Multi-factor authentication	✓	✓	✓
Single-sign-on via Open ID Connect	✗	✓	✓
Infrastructure			
UK-hosted services	✓	✓	✓
Data retention for uploaded documents	7 days	7 days by default, configurable per tenant	7 days by default, configurable per tenant
Dedicated data storage	✗	✓	✓
Dedicated data compute	✗	✗	✓
Maximum storage	2Gb	5Gb	Unlimited
Live Training			
User guides and documentation	✓	✓	✓
Support provided	✓	✓	✓
Target first response and resolution times	✗	✓	✓
Service reviews	✗	✗	Quarterly
Live training	£500 for up to 2 people	£500 for up to 10 people	One training session for up to 20 people included. Additional sessions @ £500